

Common Questions about TRS

Revised November 2011

Overview

Q. What are the specific business drivers for building TRS?

A. The specific drivers for this project are:

- To facilitate the Collections & Cash Management Modernization (CCMM) by providing a single touch-point for collections information
- To enable TRS to support reporting of classification information for the Governmentwide Accounting (GWA) Modernization initiative
- To provide business intelligence capabilities and to improve collections processes and management

Q. How will agencies learn about progress with TRS?

A. FMS will provide agencies with information through the TRS website on an ongoing basis and through direct contact with agencies through e-mail, conference calls, webinars, and government conferences. The TRS Team encourages those interested in TRS to sign up for TRS website updates at www.fms.treas.gov/trs and select 'Subscribe'.

CA\$HLINK II

Q. Will my agency still need to access CA\$HLINK II to confirm deposits once it begins using TRS?

A. Your agency will continue to have a need to consult CA\$HLINK II until all of your agency's deposit information is being reported into TRS. CA\$HLINK II will be shut down on December 31, 2012.

Q. Will the information currently housed in CA\$HLINK II be transitioned for 7 years back, or will both systems need to be maintained simultaneously for information warehousing purposes?

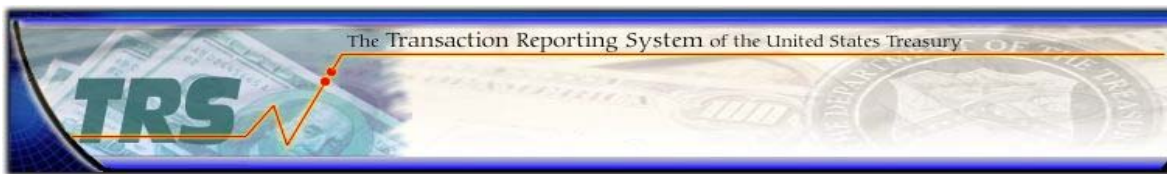
A. FMS is currently working on a plan to provide agencies with historical CA\$HLINK II data. When all of the collections systems are reporting to TRS, FMS does not plan to maintain both systems simultaneously beyond a short transition period.

System Access

Q. When will my agency be able to get reports from TRS?

A. Most agencies currently using CA\$HLINK II have been enrolled in TRS and can now use TRS alongside CA\$HLINK II during this transition period. All agencies will be enrolled in TRS by September 30, 2012.

Currently, OTCnet (TGA deposit reporting), PATAX-TIP history, Card Acquiring Service, Credit Gateway, EFTPS, Pay.gov, and ECP are reporting collections information to TRS. In 2012, Pay.gov and ECP will begin sending additional data to TRS, and TRS will begin receiving miscellaneous cash transactions, stored value card transactions, and OTCnet (check capture) transactions. By the end of 2012, TRS will be receiving all collections transactions.



Q. What is Single Sign-On and how does it relate to TRS?

A. Single Sign-On (SSO) is the process of authenticating into a system and seamlessly signing on to other authorized applications. SSO was derived from FMS's need for a standard enterprise approach for authentication. SSO allows users to log in once and then access multiple FMS systems as authorized without needing to log in again. TRS is expected to implement SSO in the future.

Q. Are there any special computer or Internet requirements for TRS?

A. You can access TRS using Internet Explorer (IE) versions 7 and 8. There are several settings within IE Options that also need to be set properly. These are described in the *TRS Web Application Reference Manual*.

Reports/Data

Q. Will any IPAC collections be in TRS?

A. TRS will not contain any intra-governmental payment or collections information except for the vouchers for Federal Agency Taxes that currently appear in CA\$HLINK II in Account type "Fedtax II".

Q. How current is the data in TRS?

A. TRS will have data as soon as the source systems send it to TRS. The sources send data to TRS at least once every business day.

Q. Exactly which data will be in TRS?

A. Financial transaction data for collections as well as program data are sent to TRS. Financial transaction data will include data on the following:

- Deposit vouchers – summarizing financial transactions involved in collections
- Financial transactions – providing detail of the financial instruments by which collections are made

Program data provides agency-specific information regarding remittances.

Q. Will TRS have all the collections information needed by my agency?

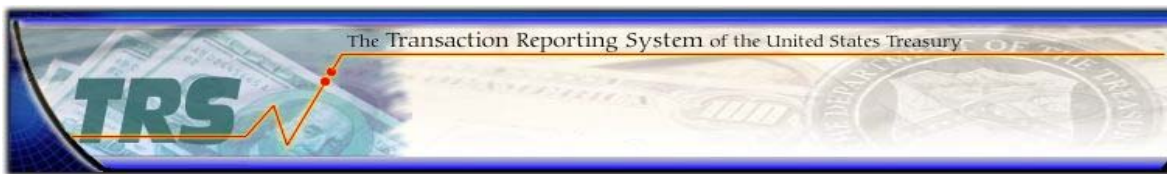
A. As the single touch-point for all agency collections activity, TRS will have the information agencies currently receive from their collections agents. TRS will be receiving all collections information before CA\$HLINK II is shut down on December 31, 2012.

Q. How long will data be there?

A. Data will be retained for seven years. However, litigation-related data is stored indefinitely.

Q. Will agencies be able to submit requests for new reports or enhancements?

A. Yes, agencies can submit requests for reports and enhanced functionality by filling out the TRS Request Form found on the TRS website. The completed form should be sent to the TRS Call Center – TRS@pnc.com



Q. Will I be able to access images of checks and remittance documents through TRS?

A. In the future, TRS will provide a link to the image archive, which captures images of checks and remittance documents from ECP and OTCnet so that agencies can view these images through TRS.

Q. How is TRS data secured?

A. Access to data in TRS is secured in accordance with Federal Information Security Management Act of 2002 (FISMA) and other federal laws and regulations for IT systems security that apply.

Q. Which file formats does TRS support?

A. TRS provides file transmissions in the standard XML schema, developed by FMS's Data Architecture Team. This schema can be found at <http://www.fms.treas.gov/eda/schema.html>. Files of report data are available in formats supported by Business Objects: PDF, MS Excel, and comma-delimited.

Q. Will any payment information be in TRS?

A. Vouchers for payments that are made through the Federal Reserve and that are reported by CA\$HLINK II will be reported through TRS until alternative reporting mechanisms are implemented.

Process Changes

Q. Can I reclassify TAS/BETC information through TRS? If not, why?

A. No. TRS is strictly a reporting mechanism. TRS allows users to view classifications (TAS/BETCs and/or Classification Keys) reported by their source systems. In order to reclassify collections, agencies will submit changes directly to GWA.

Q. Will agencies be able to change ALCs and voucher numbers in TRS?

A. TRS is a reporting tool. In the future, corrections will be made directly in the source systems and channel applications. Until the ability to make corrections is available in the source systems, CA\$HLINK II will retain the functionality for agencies to make corrections.

Q. How will agencies set up access with the source systems to make corrections?

A. Each source system is aware of the new CCMM requirement to provide a means for corrections in their applications. Agencies should contact their various collections programs through which data is reported to determine the access procedures for each.

Q. How will my agency be able to distinguish collections for different cash flows or organizations within a single ALC?

A. Agencies that wish to distinguish cash flows or organizations within a single ALC will need a cash flow or organizational identifier at a lower level than the ALC to record and account for those activities. TRS has the capability to receive and store this information from collections sources, and in the fall of 2011 TRS will provide search parameters by which users may query at summary and detail level. At this time, collections sources are not reporting these identifiers in a consistent manner. Agencies need to work with their



collections sources to make sure that their collections sources provide appropriate identifiers to TRS.

Q. What system changes will I have to make to get information from TRS?

A. FMS is working to minimize the system changes required by your agency to receive files from TRS. If your agency uses the reporting capabilities available in TRS, you will be able to create downloadable reports that may fit your agency's system requirements and avoid major system changes. If your agency needs an automated interface to receive data, then your agency will need to use FMS's standard XML schema for automated interfaces. The standard XML schema is available at <http://www.fms.treas.gov/eda/schema.html>.